

Communicate in the Cabin 2

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Extra Materials

Scrambled Sentences

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. and / two pilots: / Modern / usually have / the first officer. / aircraft / the captain

2. serve / the flight, / to / During / the cabin crew / the passengers. / food and drinks

3. An Airbus A320 / three / passengers / cabin crew. / carrying / requires / 145

4. a 3-day / to / just returned / Hong Kong. / I / from / trip

5. a coffee, / There's / to grab / you / time / want. / if

6. Flight 3111 / is / to Chicago. / about / an announcement / This / American Airlines

7. is / and / Chicago O'Hare Airport / United Airlines. / a hub / American Airlines / for

8. will be / of / The flight / late arrival / delayed / the aircraft. / due to

9. of / Airbus A320 / about / The / has / 118 feet. / a wingspan

10. an arm reach / Some airlines / of / for / 210 centimeters / cabin crew. / require

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. The briefing / on the aircraft. / place / or / a crew room / takes / in

2. there is / the meal / If / affect / turbulence, / it might / and drink service.

3. a wheelchair user. / give / Cabin crew / an individual / to / may / safety briefing

4. A good / the crew / briefing / effective teamwork. / to establish / helps / pre-flight

5. economy. / responsible / I'm / coordinating / in / for / everyone

6. your / There's / in / blind / section. / a / passenger

7. The aircraft / 8 / an / with / Airbus A350 / is / emergency exits.

8. positions / Cabin / are / emergency exits. / next to / assigned / attendants

9. is / economy / The weight limit / kilograms. / checked bag in / 23 / for a

10. 787-9 / of / has / pounds. / a maximum weight / The Boeing / 560,000

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. out / the cabin. / cabin attendants / carry / The / of / a security check

2. passengers / the checks / start / After / finished, / boarding. / are

3. Cabin crew / with / assistance / may give / passengers / to / special needs.

4. The / shows / and / pass / flight information / boarding / the seat number.

5. boarding / Can / please? / see / I / pass / your

6. Your / 10B / a middle seat. / is / so / seat number / that's

7. to welcome / this / you / to Atlanta. / aboard / We would like / Delta Air Lines flight

8. A / 3,000 / runway length / about / meters. / is / typical

9. jet aircraft / 38,000 feet. / of / is / The cruise altitude / 31,000 to / usually

10. Atlanta / in 2019. / handled / Airport / passengers / 110,530,000 / International

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. the passengers / are / boarded, / have / the emergency exits / After / closed.

2. or / cabin crew / show / The / a safety video / a safety demonstration. / do

3. before / there / Sometimes / delay / a / take-off. / is

4. When / is ready / take / for take-off, / the cabin crew / the aircraft / their positions.

5. fold / Could / tray table / please / your / away. / you

6. you. / the seat pocket / There / a safety card / in / is / in front of

7. flying / thank you / an enjoyable flight, / We wish you / for / Air Canada. / and

8. Airbus A350 / modern / and / are / wide-body / The Boeing 787 / jets.

9. flights / kilometers / are usually / more. / Long-haul / 5,000 / or

10. range / nautical miles. / of / 7,600 / the Boeing 787 / The maximum / is

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. After / cruise / the aircraft / altitude. / climbs / take-off / towards

2. the type / on / services / The in-flight / depending / of flight. / vary

3. typically / service. / flights / Short-haul / have / drink / a

4. may be / On / meals. / there / flights, / one or two / long-haul

5. deal with / Cabin attendants / a flight. / problems / have to / a variety of / during

6. violent / who are / using / restrained / Passengers / handcuffs. / may be

7. for you? / there / can / anything else / Is / do / I

8. seatbelts / with / We recommend / your / stay seated / you / fastened.

9. meal service / 30 minutes. / be starting / We'll / in / our / approximately

10. of / The / 112 / that necklace / Singapore dollars. / price / is

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. served / are / with / a plastic tray / Economy class meals / plastic cutlery. / on

2. with / Passengers / special meals. / particular / can / food requirements / pre-order

3. meals / Passengers on / must pay / and drinks. / an extra charge / LCCs / for

4. you / chicken, / beef / like / or / madam? / Would

5. what / like / drink? / to / And / you / would

6. drink service / will / We / in-flight / commence / shortly. / our

7. coffee, / include / soft / tea / The beverages / drinks. / and

8. clear. / you / request / We / keep / that / the aisles

9. who / use / for passengers / request / Airlines / special meals. / four-letter codes

10. in containers / carry-on bags, / 100 ml or less. / of / For / should be / liquids

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. during / Many / might occur / a flight. / types / medical problem / of

2. from / can / items / Minor injuries / using / be treated / a first aid kit.

3. airlines / provider. / an / use / Some / medical service / emergency

4. are / and / with / Most aircraft / an AED / portable oxygen cylinders. / equipped

5. Let / a / give / me / just in case. / you / sickness bag

6. before / feel / how / you / did / And / the flight?

7. water? / of / you / Would / to drink / like / a glass

8. with over / carry / 100 / medical kit. / passengers / Aircraft / an extended

9. Normal / degrees / 36.5 to 37 / body / is / temperature / Celsius.

10. has / 106°F / New York / high temperature / in July. / of / an average

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. to / many kinds / fire / There are / from / of emergencies, / cabin decompression.

2. with / are / Airline crews / deal / trained / emergencies. / to

3. careful / batteries / involving / handling. / require / Fires / lithium

4. nearest airport. / to divert / In some / it is necessary / at the / emergencies, / and land

5. remain calm / CAs / It is important / effectively. / and / that / communicate

6. try / a fire extinguisher / the fire / to put / Get / out. / and

7. other / the captain / members. / I'll / crew / notify / and

8. Please / calm / your / remain / and / oxygen masks. / put on

9. make / We will / half / in / announcement / an hour. / another

10. about / The plane / an hour. / in / to land / three quarters of / is going

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. drinks / collect / from / meal trays, / Cabin attendants / and trash / passengers.

2. the arrival / cabin crew / Passengers / ask / time. / may / about

3. announcements. / the / make / During / the crew / various / descent,

4. the pilots. / is ready / notifies / for landing, / the cabin / When / the SCCM

5. you / landing? / fasten / Could / for / your seatbelt / please

6. We / Tokyo. / starting / now / our descent / are / into

7. come / trash. / We will shortly / any / through / to pick up / the cabin

8. may be / the arrival / Passengers with / worried / time. / connecting flights / about

9. destination / The / our / 6:50 a.m. / local time / is / at

10. Our landing / been / 11:30 a.m. / delayed / has / approximately / until

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. The aircraft / on / taxis to / a runway / and / lands / the ramp area.

2. make / to welcome / The crew / passengers / the destination. / an announcement / to

3. has reached / disarm / the gate, / exit doors. / CAs / When the aircraft / the emergency

4. the / completes / cabin attendant / senior / cabin log. / The

5. For / a day. / several flights / cabin crew / in / typically have / domestic routes,

6. the / crossed / during / international / We / date line / the flight.

7. China Eastern Airlines, / we / On behalf of / to / you / Singapore. / welcome

8. open / careful / the overhead / when / bins. / Be / you

9. 2029. / passport / until / is / November 26th, / valid / My

10. in / I / December 22nd. / have / Frankfurt / a meeting / on

Unit 1 Scrambled Sentence Answers

1. Modern aircraft usually have two pilots: the captain and the first officer.
2. During the flight, the cabin crew serve food and drinks to the passengers.
3. An Airbus A320 carrying 145 passengers requires three cabin crew.
4. I just returned from a 3-day trip to Hong Kong.
5. There's time to grab a coffee, if you want.
6. This is an announcement about American Airlines Flight 3111 to Chicago.
7. Chicago O'Hare Airport is a hub for American Airlines and United Airlines.
8. The flight will be delayed due to late arrival of the aircraft.
9. The Airbus A320 has a wingspan of about 118 feet.
10. Some airlines require an arm reach of 210 centimeters for cabin crew.

Unit 2 Scrambled Sentence Answers

1. The briefing takes place in a crew room or on the aircraft.
2. If there is turbulence, it might affect the meal and drink service.
3. Cabin crew may give an individual safety briefing to a wheelchair user.
4. A good pre-flight briefing helps the crew to establish effective teamwork.
5. I'm responsible for coordinating everyone in economy.
6. There's a blind passenger in your section.
7. The aircraft is an Airbus A350 with 8 emergency exits.
8. Cabin attendants are assigned positions next to emergency exits.
9. The weight limit for a checked bag in economy is 23 kilograms.
10. The Boeing 787-9 has a maximum weight of 560,000 pounds.

Unit 3 Scrambled Sentence Answers

1. The cabin attendants carry out a security check of the cabin.
2. After the checks are finished, passengers start boarding.
3. Cabin crew may give assistance to passengers with special needs.
4. The boarding pass shows flight information and the seat number.
5. Can I see your boarding pass please?
6. Your seat number is 10B so that's a middle seat.
7. We would like to welcome you aboard this Delta Air Lines flight to Atlanta.
8. A typical runway length is about 3,000 meters.
9. The cruise altitude of jet aircraft is usually 31,000 to 38,000 feet.

- Atlanta International Airport handled 110,530,000 passengers in 2019.

Unit 4 Scrambled Sentence Answers

- After the passengers have boarded, the emergency exits are closed.
- The cabin crew show a safety video or do a safety demonstration.
- Sometimes there is a delay before take-off.
- When the aircraft is ready for take-off, the cabin crew take their positions.
- Could you please fold your tray table away.
- There is a safety card in the seat pocket in front of you.
- We wish you an enjoyable flight, and thank you for flying Air Canada.
- The Boeing 787 and Airbus A350 are modern wide-body jets.
- Long-haul flights are usually 5,000 kilometers or more.
- The maximum range of the Boeing 787 is 7,600 nautical miles.

Unit 5 Scrambled Sentence Answers

- After take-off the aircraft climbs towards cruise altitude.
- The in-flight services vary depending on the type of flight.
- Short-haul flights typically have a drink service.
- On long-haul flights, there may be one or two meals.
- Cabin attendants have to deal with a variety of problems during a flight.
- Passengers who are violent may be restrained using handcuffs.
- Is there anything else I can do for you?
- We recommend you stay seated with your seatbelts fastened.
- We'll be starting our meal service in approximately 30 minutes.
- The price of that necklace is 112 Singapore dollars.

Unit 6 Scrambled Sentence Answers

- Economy class meals are served on a plastic tray with plastic cutlery.
- Passengers with particular food requirements can pre-order special meals.
- Passengers on LCCs must pay an extra charge for meals and drinks.
- Would you like beef or chicken, madam?
- And what would you like to drink?
- We will commence our in-flight drink service shortly.

7. The beverages include coffee, tea and soft drinks.
8. We request that you keep the aisles clear.
9. Airlines use four-letter codes for passengers who request special meals.
10. For carry-on bags, liquids should be in containers of 100 ml or less.

Unit 7 Scrambled Sentence Answers

1. Many types of medical problem might occur during a flight.
2. Minor injuries can be treated using items from a first aid kit.
3. Some airlines use an emergency medical service provider.
4. Most aircraft are equipped with an AED and portable oxygen cylinders.
5. Let me give you a sickness bag just in case.
6. And how did you feel before the flight?
7. Would you like to drink a glass of water?
8. Aircraft with over 100 passengers carry an extended medical kit.
9. Normal body temperature is 36.5 to 37 degrees Celsius.
10. New York has an average high temperature of 106°F in July.

Unit 8 Scrambled Sentence Answers

1. There are many kinds of emergencies, from fire to cabin decompression.
2. Airline crews are trained to deal with emergencies.
3. Fires involving lithium batteries require careful handling.
4. In some emergencies, it is necessary to divert and land at the nearest airport.
5. It is important that CAs remain calm and communicate effectively.
6. Get a fire extinguisher and try to put the fire out.
7. I'll notify the captain and other crew members.
8. Please remain calm and put on your oxygen masks.
9. We will make another announcement in half an hour.
10. The plane is going to land in about three quarters of an hour.

Unit 9 Scrambled Sentence Answers

1. Cabin attendants collect meal trays, drinks and trash from passengers.
2. Passengers may ask cabin crew about the arrival time.
3. During the descent, the crew make various announcements.

4. When the cabin is ready for landing, the SCCM notifies the pilots.
5. Could you please fasten your seatbelt for landing?
6. We are now starting our descent into Tokyo.
7. We will shortly come through the cabin to pick up any trash.
8. Passengers with connecting flights may be worried about the arrival time.
9. The local time at our destination is 6:50 a.m.
10. Our landing has been delayed until approximately 11:30 a.m.

Unit 10 Scrambled Sentence Answers

1. The aircraft lands on a runway and taxis to the ramp area.
2. The crew make an announcement to welcome passengers to the destination.
3. When the aircraft has reached the gate, CAs disarm the emergency exit doors.
4. The senior cabin attendant completes the cabin log.
5. For domestic routes, cabin crew typically have several flights in a day.
6. We crossed the international date line during the flight.
7. On behalf of China Eastern Airlines, we welcome you to Singapore.
8. Be careful when you open the overhead bins.
9. My passport is valid until November 26th, 2029.
10. I have a meeting in Frankfurt on December 22nd.

COMMUNICATE IN THE CABIN 2
Extra Materials – Scrambled Sentences
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