

Communicate in the Airport 1

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Extra Materials

Scrambled Sentences

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. Airports / airside and / divided / landside areas. / into / are

2. landside area / and / The / the arrival hall / departure hall. / includes

3. Only airport staff / boarding passes / the airside. / with / and passengers / can enter

4. and / includes / used by aircraft / The airside / the boarding gates. / the areas

5. airports / shops. / are / In international / duty-free / there

6. passengers / to board / Departing / go to / their flight. / a gate

7. to / is / building / Next / the ramp. / the terminal

8. the / Taxiways / the ramp / runways. / to / connect

9. use / many / each year? / passengers / this airport / How

10. passengers. / for / This is / Airlines / an announcement / American

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. counter. / can ask / at / Passengers / an information / for help

2. people / know / want / flight times. / Some / to

3. facilities. / Other / airport / ask / people / about

4. Rental / be / may / wheelchairs and / available. / baby strollers

5. services / may be / foreign passengers. / There / for / translation

6. important / calm and / clearly. / to stay / communicate / It is

7. Where's / Japan / counter / the check-in / for / Airlines?

8. any pamphlets / New York? / you / Do / about / have

9. stairs and / often have / next to elevators, / Braille signs / toilets. / Airports

10. go to / on the / Please / the information / 3rd floor. / counter

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. handling agents. / airline staff / is done / The check-in / or / by

2. valid / Staff / travel documents. / has / each passenger / check that

3. snowboards, / checked in. / for example / must / Oversized baggage, / be

4. baggage / to pay / Passengers with / a fee. / have / excess

5. and / Can I / please? / your ticket / passport / see

6. Please be / 30 minutes / the gate / boarding. / before / at

7. depending on / the ticket class. / Baggage rules / the airline / and / vary

8. is usually / of / maximum weight / 10 kilograms. / The / carry-on bags

9. open / Airways / check-in. / is now / for / Qatar

10. J to M. / check-in / Please / to / proceed / counters

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. each terminal. / has / in / A large airport / information boards / many

2. on / one flight. / the board / information about / Each line / displays

3. is / about / information / There / the flight status. / some

4. Sometimes / is / name or / shown. / the logo / the airline

5. a combination / Flight numbers / numbers. / letters and / of / are

6. "JL1" is / to / International Airport / a flight / Tokyo Haneda Airport. / from San Francisco

7. flight / or more / has / flight numbers. / A code-sharing / two

8. flight 1608 / the gate number / What's / Japan Airlines / for / to Tokyo?

9. between / the same alliance. / is common / airlines / Code-sharing / in

10. they can / and routes. / Airlines benefit / operate / because / more flights

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. remove / As passengers / the security check, / they must / enter / certain items.

2. body / then pass / Passengers / a / through / scanner.

3. a variety of / passengers / equipment / and baggage. / Airports use / to screen

4. the security check, / passengers / they enter / After / the airside. / pass through

5. and put / empty / in a tray. / everything / Please / your pockets

6. a computer, / If / from / remove it / your bag. / you have

7. many rules / on a flight. / that passengers / There are / can take / about the things

8. allowed in / can be used / Items that / are not / carry-on bags. / as a weapon

9. liquids / carry-on bags. / restrictions / There are / about putting / in

10. left / tablet computer / the security check. / has been / at / A black

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. passengers / able / the lounges. / Not all / to use / are

2. class passengers, / for business / and first / frequent flyers. / as well as / They are

3. lounge / pay / may also / for / Passengers / membership.

4. offer / Some / buffet meals. / alcoholic drinks / lounges / and

5. are luxurious / offer a full / lounges / restaurant service. / First class / and they

6. your / please. / Could / boarding pass, / show me / you

7. on / four / There are / classes / types of / airline flights.

8. for sleeping. / Business class / seats / fully recline / that may / has

9. passenger / the final / for / boarding call / Ken Roberts. / This is

10. in / The doors / will close / the plane / five minutes. / of

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. A gate is / the airside / wait / part of / before boarding. / where passengers

2. gates. / airports / more than / Large / one hundred / have

3. those people / for / assistance. / who require / priority boarding / There is

4. check / When / starts, / boarding passes. / staff / boarding

5. For / passports. / they may / flights, / also check / international

6. as / may take / standby passengers. / Passengers who / a later flight / miss their flight

7. in / There's a / upgrade you. / business class, / no-show passenger / so we can

8. often provide / passengers / reduced mobility. / Airports / with / assistance for

9. or climb / Some / cannot walk / passengers / stairs. / a long distance

10. flight 175 / overbooked. / afraid / is / I'm / that

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. go through. / is / that / The quarantine check / arriving passengers / the first stage

2. arriving passengers / If there is / all / may / an epidemic, / be checked.

3. in 2003. / SARS epidemic / Asia and / The / Canada / affected

4. world / affected / 2019. / the whole / from / COVID-19

5. the temperature / thermal cameras / Some airports / to check / of passengers. / use

6. ready for / have / health questionnaire / Do you / the quarantine check? / your

7. the quarantine / need to / staff. / You / to / submit it

8. to / questionnaire. / sometimes have / Passengers / a health / submit

9. about places / recently. / be questions / have visited / the passengers / There may

10. Also, / information. / to write / have / contact / they may

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. the airside. / immigration / in / area / is / The

2. an / hand / immigration officer. / Passengers / to / their passport

3. checks / asks for other / the passport, / The officer / and sometimes / documents.

4. an / often have / arrival / Passengers / to submit / card.

5. to enter / passengers / Foreign / a visa / a country. / may need

6. is / States? / How long / your stay / United / in the

7. documents / people / other countries. / Visas are / to enter / that allow

8. In the USA, / 90 days. / people / allows / to visit for / the ESTA

9. for the / and arrival card / your passport / ready / immigration inspection. / Have

10. is prohibited / The use of / area. / the immigration / cellphones / in

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order.

1. carousels / bags and suitcases / Baggage / the passengers. / to / deliver

2. Passengers who / the service counter. / should / their luggage / go to / cannot find

3. deal with / counter staff / or damaged / oversized / The service / baggage.

4. too large / items / the carousels. / are / Oversized / for

5. After collecting / customs. / passengers / their baggage, / international / proceed through

6. food, animals / have / Some countries / about carrying / or plants. / strict rules

7. sticker? / you / Do / baggage tag / your / have

8. the computer. / check / Let / the tag number / me / in

9. that do not / sell goods / taxes. / Duty-free shops / include / at prices

10. Singapore Airlines / at carousel 12. / The baggage for / will be / flight 7 / returned shortly

Unit 1 Scrambled Sentence Answers

1. Airports are divided into airside and landside areas.
2. The landside area includes the arrival hall and departure hall.
3. Only airport staff and passengers with boarding passes can enter the airside.
4. The airside includes the areas used by aircraft and the boarding gates.
5. In international airports there are duty-free shops.
6. Departing passengers go to a gate to board their flight.
7. Next to the terminal building is the ramp.
8. Taxiways connect the ramp to the runways.
9. How many passengers use this airport each year?
10. This is an announcement for American Airlines passengers.

Unit 2 Scrambled Sentence Answers

1. Passengers can ask for help at an information counter.
2. Some people want to know flight times.
3. Other people ask about airport facilities.
4. Rental wheelchairs and baby strollers may be available.
5. There may be translation services for foreign passengers.
6. It is important to stay calm and communicate clearly.
7. Where's the check-in counter for Japan Airlines?
8. Do you have any pamphlets about New York?
9. Airports often have Braille signs next to elevators, stairs and toilets.
10. Please go to the information counter on the 3rd floor.

Unit 3 Scrambled Sentence Answers

1. The check-in is done by airline staff or handling agents.
2. Staff check that each passenger has valid travel documents.
3. Oversized baggage, for example snowboards, must be checked in.
4. Passengers with excess baggage have to pay a fee.
5. Can I see your ticket and passport please?
6. Please be at the gate 30 minutes before boarding.
7. Baggage rules vary depending on the airline and the ticket class.
8. The maximum weight of carry-on bags is usually 10 kilograms.
9. Qatar Airways is now open for check-in.

10. Please proceed to check-in counters J to M.

Unit 4 Scrambled Sentence Answers

1. A large airport has many information boards in each terminal.
2. Each line on the board displays information about one flight.
3. There is some information about the flight status.
4. Sometimes the airline name or the logo is shown.
5. Flight numbers are a combination of letters and numbers.
6. "JL1" is a flight from San Francisco International Airport to Tokyo Haneda Airport.
7. A code-sharing flight has two or more flight numbers.
8. What's the gate number for Japan Airlines flight 1608 to Tokyo?
9. Code-sharing is common between airlines in the same alliance.
10. Airlines benefit because they can operate more flights and routes.

Unit 5 Scrambled Sentence Answers

1. As passengers enter the security check, they must remove certain items.
2. Passengers then pass through a body scanner.
3. Airports use a variety of equipment to screen passengers and baggage.
4. After passengers pass through the security check, they enter the airside.
5. Please empty your pockets and put everything in a tray.
6. If you have a computer, remove it from your bag.
7. There are many rules about the things that passengers can take on a flight.
8. Items that can be used as a weapon are not allowed in carry-on bags.
9. There are restrictions about putting liquids in carry-on bags.
10. A black tablet computer has been left at the security check.

Unit 6 Scrambled Sentence Answers

1. Not all passengers are able to use the lounges.
2. They are for business and first class passengers, as well as frequent flyers.
3. Passengers may also pay for lounge membership.
4. Some lounges offer alcoholic drinks and buffet meals.
5. First class lounges are luxurious and they offer a full restaurant service.
6. Could you show me your boarding pass, please.

7. There are four types of classes on airline flights.
8. Business class has seats that may fully recline for sleeping.
9. This is the final boarding call for passenger Ken Roberts.
10. The doors of the plane will close in five minutes.

Unit 7 Scrambled Sentence Answers

1. A gate is part of the airside where passengers wait before boarding.
2. Large airports have more than one hundred gates.
3. There is priority boarding for those people who require assistance.
4. When boarding starts, staff check boarding passes.
5. For international flights, they may also check passports.
6. Passengers who miss their flight may take a later flight as standby passengers.
7. There's a no-show passenger in business class, so we can upgrade you.
8. Airports often provide assistance for passengers with reduced mobility.
9. Some passengers cannot walk a long distance or climb stairs.
10. I'm afraid that flight 175 is overbooked.

Unit 8 Scrambled Sentence Answers

1. The quarantine check is the first stage that arriving passengers go through.
2. If there is an epidemic, all arriving passengers may be checked.
3. The SARS epidemic affected Asia and Canada in 2003.
4. COVID-19 affected the whole world from 2019.
5. Some airports use thermal cameras to check the temperature of passengers.
6. Do you have your health questionnaire ready for the quarantine check?
7. You need to submit it to the quarantine staff.
8. Passengers sometimes have to submit a health questionnaire.
9. There may be questions about places the passengers have visited recently.
10. Also, they may have to write contact information.

Unit 9 Scrambled Sentence Answers

1. The immigration area is in the airside.
2. Passengers hand their passport to an immigration officer.
3. The officer checks the passport, and sometimes asks for other documents.

4. Passengers often have to submit an arrival card.
5. Foreign passengers may need a visa to enter a country.
6. How long is your stay in the United States?
7. Visas are documents that allow people to enter other countries.
8. In the USA, the ESTA allows people to visit for 90 days.
9. Have your passport and arrival card ready for the immigration inspection.
10. The use of cellphones is prohibited in the immigration area.

Unit 10 Scrambled Sentence Answers

1. Baggage carousels deliver bags and suitcases to the passengers.
2. Passengers who cannot find their luggage should go to the service counter.
3. The service counter staff deal with oversized or damaged baggage.
4. Oversized items are too large for the carousels.
5. After collecting their baggage, international passengers proceed through customs.
6. Some countries have strict rules about carrying food, animals or plants.
7. Do you have your baggage tag sticker?
8. Let me check the tag number in the computer.
9. Duty-free shops sell goods at prices that do not include taxes.
10. The baggage for Singapore Airlines flight 7 will be returned shortly at carousel 12.

COMMUNICATE IN THE AIRPORT 1
Extra Materials – Scrambled Sentences
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